# **Monthly Report**

August 2022

Warwickshire Fire Authority



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WINNER Pensions Administration Award (Pension Fund)

# Contents

1 Regulations/Fire Scheme Update	4
2 Member Update	11
3 Administration Update	11
4 Communication & Training	11
5 IT Update	12
6 Key performance Indicators	13
7 Work in progress	14
8 Member web registrations	15
9 Calendar of Events	16
10 Membership Numbers	17
11 Five Year Audit Plan	21
12 Overriding Disclosure Time Limits	22

## 1.0 Regulations/Fire Scheme Update

Please take a few minutes to read the Firefighters' Pension (England) Scheme Advisory Board Bulletin (Link to Bulletin below) and take any action required. <u>FPS Bulletin 59</u>

## FPS

#### Administrator self-assessment survey results

We are pleased to be able to share with you the results of the survey undertaken by the Scheme Advisory Board secretariat in order to provide us with insights into the current administration arrangements and the challenges being faced by administrators, in light of both business as usual and remedy.

The administrator self-assessment survey was launched in <u>FPS Bulletin 54 –</u> <u>February 2022</u> and ran between 24 February and 18 March. It comprised of 57 questions which focused on variety of topics including Sargeant, Matthews, and pensions dashboards.

The aim of the survey was to understand more about arrangements for administering the Firefighters' Pension Scheme and specifically for implementing the age discrimination remedy.

The survey received a 100 per cent response rate which will allow an accurate assessment of the sector and a better understanding of the challenges that administrators face.

The <u>full results of the survey and recommendations</u> can be found on the protected area of the <u>FPS Regulations and Guidance website</u>.

**ACTION:** Administrators to consider the recommendations set out in section 5 of the report.

WYPF participated in the survey and are following best practice in the majority of areas detailed in section 5 (which are recommendations).

We are actively engaged in ongoing discussions and anticipate changes to address best practice in the few aspects that are still outstanding.

#### FPS 2006 special members – Corrective action

We have been alerted to an issue on which FRAs will need to take immediate remedial action.

The issue relates to members who have elected for special membership under the first options exercise and to repay their contributions by way of periodic contributions, however, leave part way through their contract and therefore have a number of instalments still outstanding.

The regulations support the fact that the member's decision to leave should not impact their ability to continue to pay for the cost of past service. If the member leaves, or opts out, they have the option to pay all remaining contributions within three months of the leaving date in order to count all of the service (Rule 6A, Part 11,

paragraph 9). Alternatively, the member can continue to pay periodical contributions as a deferred member (Rule 6A, Part 11, paragraphs 3 and 7). These regulations were covered in detail at a <u>special members workshop the LGA hosted in 2018</u> (slides 99 and 100).

We would expect the options above to be offered to a member as a matter of course, however, as we understand it, some FRAs have not offered their members these options.

In preparation for the second options exercise, our view is that corrective action should be taken to address this issue. FRAs should use the time between now and the 2023 options exercise to rectify any such issues where there are regulations in place to do so. This will help keep the 2023 options exercise as straightforward as possible. We therefore recommend that all FRAs follow the steps set out below.

1. FRAs to revisit past deferred cases to determine what options were offered: a. If the member has been offered the options as set out above, then no further action is needed. b. If the member has not been offered the options as set out above, then progress to step

2. Confirm which regulatory option applies to the member:

a. If the member has left within the last 3 months, then they can be offered:

- i. The option to repay the outstanding contributions by lump sum
- ii. The option to continue with \*periodic contributions
- iii. The option of a pro-rated pension based on the contributions already paid

b. If the member has left more than 3 months ago, then they can be offered:

- i. The option to continue with \*periodic contributions
- ii. The option of a pro-rated pension based on the contributions already paid

\*Periodic contributions would need to be reviewed and possibly altered to take account of any gaps in the repayment schedule. We believe that the correct regulatory option available is to recalculate the instalments so that the remaining balance is repaid at the original 10-year point – in line with Rule 6A (8). The calculator has been specifically designed to ensure that the correct proportion of interest is applied for the 10-year period.

3. FRAs should take immediate steps to contact affected members and notify them of the options available to them. a. If the member elects for periodic contributions, as they are no longer employed and instalments cannot be taken from their salary, they will have the option of paying by standing order.

4. FRAs to notify administrator of the member's decision and update their record accordingly.

**ACTION**: FRAs to revisit all special member leavers and opt outs to ensure that correct options have been given at deferment.

#### Service history data for transitional FPS 2015 members

As of 1 April 2022, all members who remain active members of the Firefighters' Pension Scheme do so as members of FPS 2015. The FPS 2015 is a statutory, defined benefit, career average, public service pension scheme.

Unlike the final salary schemes (FPS 1992 and FPS 2006), where pension entitlement is based on scheme membership and pay on leaving the scheme, career average scheme benefits are worked out based on a proportion of pay for each year of membership.

As qualifying service in the FPS 2015 is added to qualifying service in the FPS 1992 or 2006 to determine whether a member with continuity of service qualifies for retirement benefits, any reduction in pensionable service due to an unpaid service break such as maternity/paternity/adoption leave, industrial action, and career breaks will affect that date by the relevant number of days (for example a member needs a minimum of 25 years across the FPS 1992/ 2015 combined to retire before age 55). Therefore, FRAs should continue to record and report any days lost to unpaid service to their pension scheme administrator.

**ACTION**: FRAs to have a process in place to ensure that their administrator is informed of any unpaid breaks in service for transitional FPS 2015 members.

#### Age discrimination remedy - Data sharing

As part of the data collection exercise for age discrimination remedy FRAs may identify a proportion of cases whereby information such as pensionable pay and contributions are required from another FRA. This is because the member has been subject to an inter-brigade transfer during the remedy period.

We understand, from speaking to stakeholders, that concerns have been raised over sharing this data, particularly when it comes to General Data Protection Regulation (GDPR).

The Public Service Pension and Judicial Offices Act 2022 states that with effect from 1 October 2023 all in scope members must be rolled back into their relevant legacy scheme and reformed service, for the remedy period, should be kept as an underpin.

This corrective action cannot be taken unless the current administrator has access to the data they need to perform this function.

This issue was discussed in detail at the Fire Technical Working Group (FTWG) on Monday 25 July. It was decided that, to remove any GDPR issues, the information should be shared with the current administrator instead of the current FRA. This is because the administrator has a legitimate reason for needing the data.

To assist FRAs in determining which administrator to contact a comprehensive <u>list of</u> <u>FRAs and their administrators</u> can be found on the <u>FPS Member website</u>.

**ACTION**: FRAs to share pensionable data for members who are subject to age discrimination remedy and have had an inter-brigade transfer during the remedy period with the current FRA's administrator on request.

## **FPS England SAB updates**

## **2020 Valuation assumptions**

At the last SAB meeting GAD provided the Board with a presentation on four of the key demographic assumptions which are proposed to be used in the 2020 valuation. These are: withdrawal from the scheme, promotional pay, age retirement and commutation.

GAD confirmed that there had been an improvement in the data provided by FRAs for the 2020 valuation.

The Board agreed that a discussion on the key assumptions should be taken forward to the Cost-Effectiveness committee to ascertain if these assumptions are reasonable. The Cost-Effectiveness committee met accordingly on 5 July 2022 and these GAD will now consider the assumptions to be presented to the Home Office for incorporation into the valuation exercise.

#### Membership, committees, and training

SAB members have been asked to complete a training needs analysis form for the secretariat so that any training needs can be identified with a view to performing training sessions before the end of the year which will include SAB induction training and Local Pension Board Wrap-up training sessions.

#### **Other News and Updates**

#### Public Sector unions granted judicial review over McCloud cost remedy

As previously referred to in <u>FPS Bulletin 51 – November 2021</u>, unions across the public sector sought a judicial review against the UK Government about McCloud/ Sargeant remedy costs in the cost control mechanism. The FBU, GMB, and British Medical Association (BMA) argued that the cost of rectifying the discrimination should not be met by scheme members.

On 4 July 2022, the FBU and the BMA were given permission to judicially review the Government's decision. A judicial review is a type of court proceeding in which a judge reviews the lawfulness of a decision or action made by a public body. In other words, judicial reviews are a challenge to the way in which a decision has been made, rather than the rights and wrongs of the conclusion reached.

It is not really concerned with the conclusions of that process and whether those were 'right', as long as the right procedures have been followed.

The judicial review is expected to be heard towards the latter part of 2022.

## **TPO McCloud factsheet published**

On 20 July 2022, TPO published a factsheet on McCloud.

The factsheet sets out TPO's views on what affected members and schemes can do now and TPO's present approach to dealing with McCloud complaints.

TPO's current general starting position is that it would not investigate McCloud complaints. This is because it acknowledges that the Government is taking steps to

address the discrimination with retrospective effect. TPO will, however, carefully look at the facts of each case before deciding whether to investigate.

Examples of where TPO may investigate include, allegations of maladministration, like, failure to explain what is going on and/or engage properly with the member; or investigate where a member is suffering severe financial hardship or other serious injustice and the scheme is not putting in place any interim arrangements to address the injustice within a reasonable period.

**ACTION:** FRAs to review the information in the factsheet to ensure they do not fall short of TPO's expectations.

## DWP responds to consultation on the draft pensions dashboards regulations

On 14 July 2022, the Department for Work and Pensions (DWP) responded to the consultation on the draft Pensions Dashboards Regulations.

The DWP has also published a summary of the key policies. The summary reflects the response to the consultation.

The DWP consulted on the regulations between 31 January 2022 and 13 March 2022, which we covered in FPS Bulletin 54 – February 2022.

Readers may recall that the LGA made a robust response to the consultation, expressing concern over the proposed staging date for the FPS of 30 April 2024 given the conflicting pressures faced by employers and administrators, and the requirement to hold value data which at that point would not reflect remediable benefits. We also noted the difficulty in presenting data to scheme members based on different sets of benefits with different retirement ages.

The LGA was directly quoted within the response at paragraphs 5.14 and 5.16:

5.14. The Local Government Association (LGA) on behalf of the firefighter schemes strongly disagreed with the amount of time proposed. They felt their deadline would not give Fire and Rescue Authorities or their administrators sufficient time to implement McCloud.

5.16. ... The LGA (on behalf of the firefighter schemes) suggested an extended staging window for PSPS. They said that this would allow schemes with the capability to connect earlier to do so, with more time allowed for those with greater challenges.

We are therefore pleased to note that the staging deadline for all public service schemes has been extended by five months from 30 April 2024 to 30 September 2024 and, that the requirement to provide value data has been pushed back to 1 April 2025 at the latest and will only be earlier where a Remediable Service Statement has been issued – paragraphs 5.35-5.36.

In relation to members with different tranches of benefits, the regulations will be amended to allow scheme flexibility to provide "a separate set of values for different combinations of tranches of benefits, along with a retirement date in relation to each." – paragraph 2.39.

The DWP will amend the draft regulations ('the Regulations') to reflect the response. We expect the DWP to lay the Regulations before Parliament in autumn.

## LGA response to further consultation on pensions dashboards

On 19 July 2022, we responded to the further consultation on pensions dashboards.

DWP launched the further consultation on 28 June 2022. We covered this in <u>FPS</u> <u>Bulletin 58 – June 2022</u>. The consultation included proposals on the 'Dashboard Available Point' (DAP).

You can find a copy our response on the <u>consultations page</u> of the <u>FPS Regs and</u> <u>Guidance website</u>. Our response expressed broad support for the proposals, providing that schemes received enough advance notice of the expected DAP.

# The Public Service Pensions (Employer Cost Cap and Specified Restricted Scheme) Regulations 2022

On 13 July 2022, HMT laid <u>The Public Service Pensions (Employer Cost Cap and</u> <u>Specified Restricted Scheme) Regulations 2022</u>. The regulations come into force on 3 August 2022.

Regulation 3 amends The Public Service Pensions (Employer Cost Cap) Regulations 2014 and sets out the specified margins for the cost cap introduced by the Public Service Pensions Act 2013. The specified margins are the parameters in which scheme costs must remain before corrective action is taken. The margins are currently set at two percentage points above and below the employer cost cap rate. The new regulations amend this to three percentage points.

Last year, HMT reviewed the cost cap process and announced three changes. We covered the review in <u>FPS Bulletin 50 – October 2021</u>. The new regulations implement one of those changes.

HMT intends that all three changes will be in place for the 2020 cost cap valuation.

## **Events**

## AGM – 25 and 26 October

We are pleased to announce that booking for the ever-popular Fire Pensions Annual Conference is now live. The two-day programme allows delegates to network with fellow colleagues and hear the latest news on the Firefighters' Pension Scheme (FPS) from the scheme's key stakeholders. You will hear important updates, including:

- Chair of the Scheme Advisory Board
- The Home Office
- Legal updates

As well as providing the opportunity to network with other FPS stakeholders, there will be interactive and thought-provoking workshops to take part in during the day, on topics such as

- Firefighter compensation scheme
- Discretions
- Pensionable pay

Timings are provided below, and the full programme will be available shortly. Use the links to book your place now. Please note that each day must be booked separately.

Day 1 – Tuesday 25 October 2022 4:30pm - 6:30pm followed by drinks reception

Primarily for Scheme Managers and Local Pension Board Chairs. day 1 of the conference is the AGM which will provide an update from the Pensions Regulator and will offer the opportunity to network with counterparts in other Fire Authorities. Following this session there will be a drinks reception on the terrace from 6.45pm.

## Day 2 - Wednesday 26 October 2022 9:30am - 3:30pm

Day 2 of the conference provides delegates with an annual update on the Firefighters' Pension Scheme from key stakeholders. In addition to the main plenary sessions, delegates will have an opportunity to attend workshop sessions.

## Legislation

## **Useful links**

- The Firefighters' Pensions (England) Scheme Advisory Board
- FPS Regulations and Guidance
- FPS Member
- <u>Khub Firefighters Pensions Discussion Forum</u>
- FPS1992 guidance and commentary
- <u>The Pensions Regulator Public Service Schemes</u>
- <u>The Pensions Ombudsman</u>
- HMRC Pensions Tax Manual
- LGA pensions website
- LGPS Regulations and Guidance
- LGPC Bulletins

## 2. Member Update

None

## 3. Administration Update

There are several action points included in this month's LGA Bulletin for FRAs. These are a relatively recent addition to the bulletins and whilst WYPF haven't discussed FRA progress against those actions suggested, we think it would be beneficial to include them as a standing item at client meetings.

It would then be possible for FRAs to raise any concerns you might have and share any ideas and possible solutions. Big issues such as Remedy and Matthews would be included in these discussion and possibly assist your thoughts around planning and preparations.

Please let us know what you think in the next Client meeting.

## 4. Communication & Training

#### Communications

Annual benefit statements (ABS) were finalised with distribution commencing a week before the anticipated date of w/c 8 August and well before the statutory deadline of 31 August.

ABS website notes include both the LGA 'caveat' & Remedy flowchart / timeline with links to the full LGA notes and example templates. These were finalised in July and have been added to the site here – <u>Pension Statements (wypf.org.uk)</u>

Active member Newsletter has also been produced and includes information about what's happened already with Remedy and what we expect to see going forward, plus other key features of FPS 2015. This can been found here - <u>Newsletters</u> (wypf.org.uk)

In addition to the My Pension guides, the registration guide and the navigation guide included in Hot Topics on 15 July, we have produced a new employer portal guide which is also on our website - <u>Employer portal manual for FRAs (wypf.org.uk)</u>

## Pre-retirement seminars attended by WYPF during June: None

## Pension boards attended

Durham & Darlington – 15th July Northamptonshire – 21st Tyne & Wear – 21st Norfolk – 26th South Yorkshire – 26<sup>th</sup>

## **National meetings**

#### Attended

1 June – LGA in-person training with Team fire (worth mentioning perhaps) 23 & 24 June – Fire SAB meetings

## Upcoming

North-East regional group - 17 August 2022 SAB - 8 September 2022 North-West regional group -14 September 2022 FPS Communications Working Group -16 September 2022 FPS Technical Group - 25 October 2022 FPS AGM - 25 October 2022 & 26 October 2022 SAB - 8 December 202

## FRA training delivered by WYPF: None

## 5. IT Update

## **KPI Reporting**

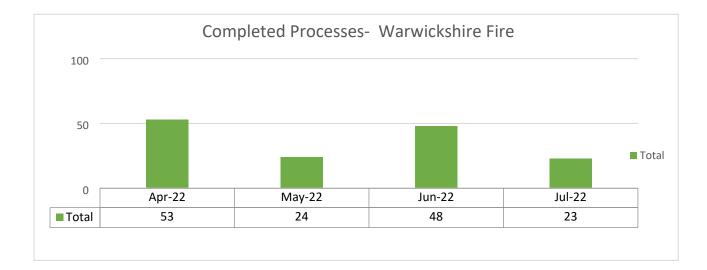
The analysis of the new suite of KPIs is going well.

As expected one or two areas need additional development and discussions are taking place with IT and the administrators. We remain on schedule to release the new KPIs in the autumn.

# 6.Key Performance Indicators

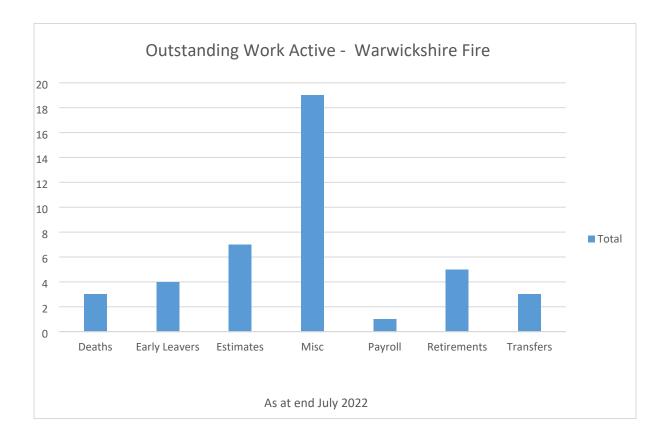
# Completed processes

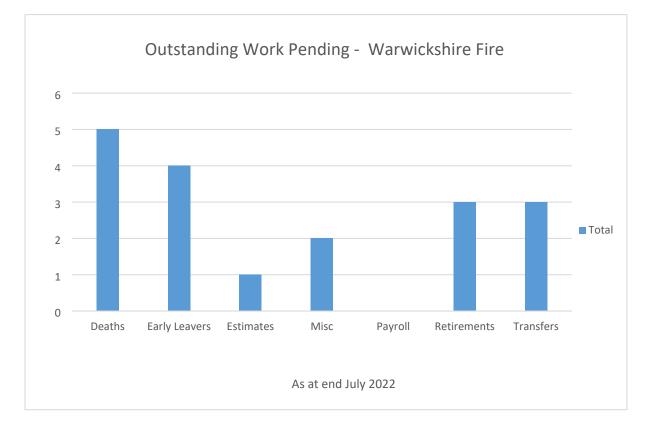
Warwickshire Fire (1 to 31 July 2022)						
Work Type	Total Cases	Target days for each case	Target met cases	Minimum Target Met	Target met percent	Average time taken
Change of Address	1	20	1	85	100	3
Change of Bank Details	2	20	2	85	100	1.5
Death Grant Nomination Form Received	2	20	1	85	50	25.5
Death in Retirement	1	5	1	85	100	1
Deferred Benefits Set Up on Leaving	1	10	1	85	100	4
General Payroll Changes	2	20	2	85	100	1
Initial letter Death in Retirement	1	10	1	85	100	1
NI adjustment to Pension at State Pension Age	2	20	2	85	100	10
Pension Estimate	5	10	5	85	100	2.6
Pension Set Up/Payment of Lump Sum	1	3	1	85	100	1
Retirement Actual	1	10	1	85	100	1
Transfer In Actual	1	10	0	85	0	17
Update Member Details	3	20	3	100	100	1
Monthly Pension	437	Pay date	437	100	100	



13

## 7. Work in Progress

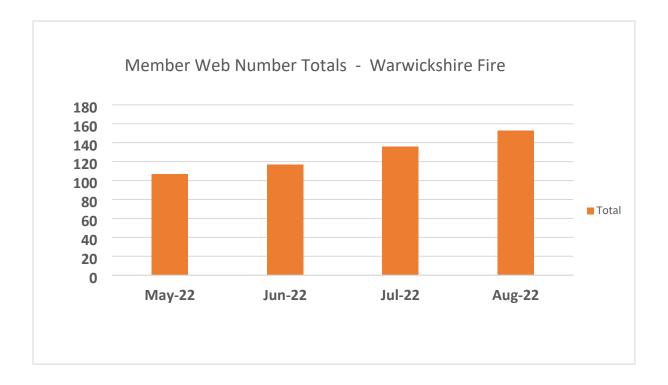




## 8.Member Web Registrations

The number of members signed up to member web are:

Status	Number
Active	39
Pensioner	87
Pensioner Ex-Spouse	0
Beneficiary Pensioner	5
Deferred Ex-Spouse	0
Deferred	22

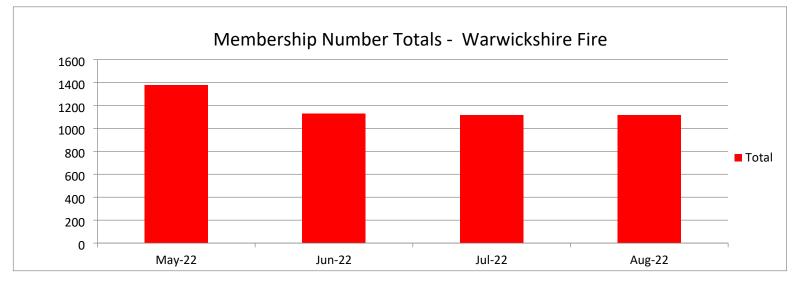


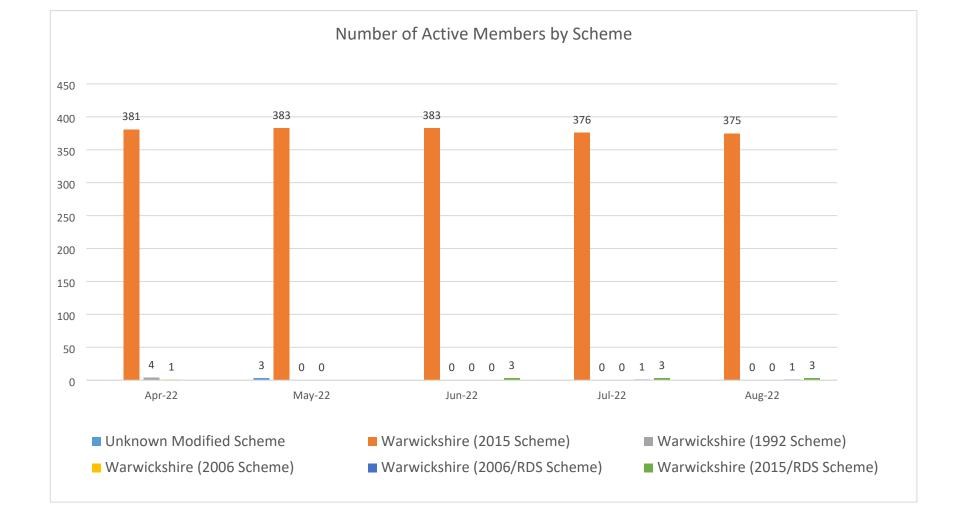
## 9.Calendar of Events

January	February	March	April
Life Certificates HMRC Event Reporting Payment of Unauthorised Lump Sum and Scheme Sanction Charge to HMRC	Life Certificates Review of DWP benefits for Injury cases GAD Data Collection Spreadsheet	Life Certificates	Apply Pensions Increase Apply Care Revaluation Issue P60's Life Certificates Pensioner Newsletter
May	June	July	August
Life Certificates	Active Newsletter Life Certificates Issue Deferred Annual Benefits Statements	Life Certificates Issue Deferred Annual Benefits Statements Issue active Annual Benefits Statements	Issue active Annual Benefits Statements Life Certificates
September	October	November	December
Pension Estimates Assumption Exercise Life Certificates Pension Savings Statement	Life Certificates Participate in NFI tPR Scheme Returns	tPR Annual Survey Life Certificates	IAS19 Data capture exercise for Actuaries Life Certificates

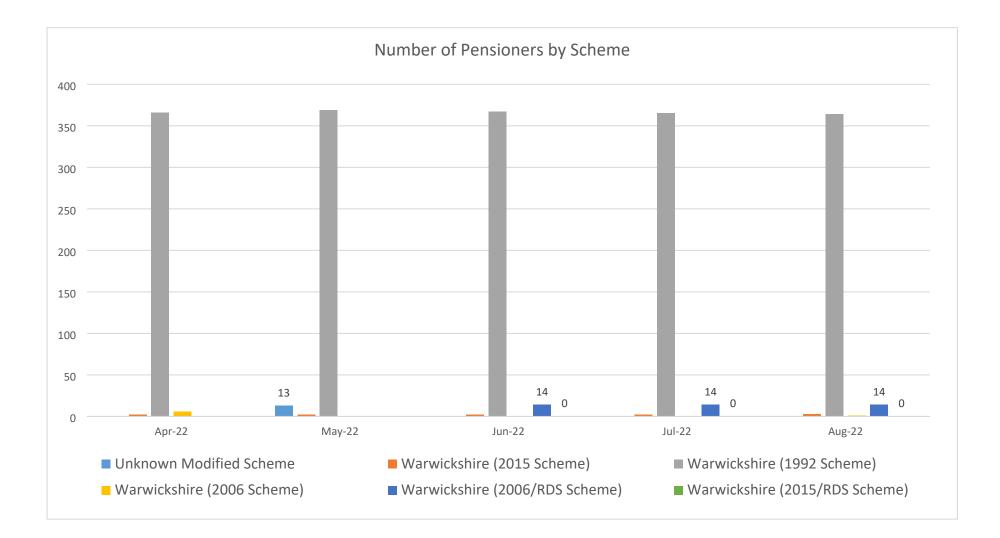
## **10.Membership Numbers**

Scheme Name	Active Members	Deferred Members	Pensioners	Beneficiaries	Preserved Refund	Leavers Options Pending
Warwickshire (1992 Scheme)	0	27	364	56	0	0
Warwickshire (2006 Scheme)	0	102	1	1	2	0
Warwickshire (2006/RDS Scheme)	1	11	14	0	0	0
Warwickshire (2015 Scheme)	375	150	3	0	3	0
Warwickshire (2015/RDS Scheme)	3	1	0	0	0	0









## **11.Five Year Audit Plan 2019 – 2024**

West Yorkshire Pension Fund Five Year Audit Plan 2019 - 2024	Frequency	Last Audit	Recommendations	Days	19/20	20/21	21/22	22/23	23/24	Total
	Ammunal	1.1.40		10	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
Annual Accounts Verification	Annual	Jul 18	1	10	•	•	•	•	•	
Audits Per Year					1	1	1	1	1	5
Benefits										
Local Government Scheme Contributions	2 Yearly	Nov 18	0	20			$\checkmark$		$\checkmark$	
New Pensions and Lump Sums - WYPF										
- Normal and Early Retirements	5 Yearly	Mar 15	0	25	$\checkmark$					
- Death in Service, Post Retirement Widow and Dependent Benefits	5 Yearly	Mar 17	0	20			$\checkmark$			
- III Health Pensions	5 Yearly	Oct 13	2	20					$\checkmark$	
- Flexible Retirements	5 Yearly	Apr 16	1	20		$\checkmark$				
- Deferred Pensions	5 Yearly	Mar 18	0	20				$\checkmark$		
Transfers Out	3 Yearly	Nov 17	0	20		$\checkmark$				
Transfers In	3 Yearly	Sep 16	2	20	$\checkmark$		$\checkmark$			
Reimbursement of Agency Payments	5 Yearly	Mar 18	2	15				$\checkmark$		
Life Certificates	5 Yearly	Oct 15	0	15		$\checkmark$				
AVC Arrangements	5 Yearly	Sep 17	0	15				$\checkmark$		
Admission of New Bodies	5 Yearly	Jan 15	0	20	$\checkmark$					
Pensioners Payroll	2.5 years	Mar 16	3	20		$\checkmark$			$\checkmark$	
Purchase of Additional Pension	5 Yearly	Mar 17	1	15			$\checkmark$			
Annual Benefits Statements	2.5 years	Oct 16	0	20	$\checkmark$			✓		
New Pensions and Lump Sums - Fire Service	3 Yearly	Jul 18	1	15		✓			~	
Audits Per Year					4	5	4	4	4	21

# **12. Overriding Disclosure Time Limits**

Disclosure Requirement	Time Limit	Number of breaches in month
Material alterations to basic scheme information	Within 3 months of the change taking effect	0
Transfer Credits (quote)	Within 2 months	0
Annual Benefit Statements	By 31 August each year	0
Annual Benefit Statement (upon request)	Within 2 months of request, if not already provided within previous 12 months	0
Deferred Benefit Statements	By 31 August each year	0
Deferred Benefit Statement (upon request)	Within 2 months of request, if not already provided within previous 12 months	0
Pension Savings Statements	By 6 October each year	0
Cash Equivalent Transfer Value Out	Within 3 months of request	0
Accessing Benefits before Normal Pension Age	2 month of benefits becoming payable	0
Accessing Benefits on or after Normal Pension Age	1 month of benefits becoming payable	0
Notification of Deferred Benefit entitlement	2 months of being notified of leaver	0

## **Divorce Time limits**

Type of request	Time limit	Number of breaches in month
Request for divorce information only.	3 months from receipt of the request.	0
Request for divorce information where you are notified that the information is required in connection with divorce proceedings that have already commenced.	6 weeks from receipt of the request.	0
Request for divorce information where a Court Order imposes a deadline.	Within the deadline specified by the Court.	0
Request for divorce information where you are notified that a Pension Sharing Order may be issued.	Within 21 days of receiving notification that a Pension Sharing Order may be issued or a date outside 21 days as specified by the Court.	0
Where the request is for information which does not include a Cash Equivalent Transfer Value	1 month from receipt of the request.	0
Pension Sharing Order received but some information* and/or charges are still outstanding.	A letter to both parties needs to be sent out within 21 days of receiving the Order to explain the Order cannot be implemented and request the missing information and/or charges.	0
Pension Sharing Order received including all relevant information* and charges.	A letter** must be sent to both parties within 21 days of the start of the implementation period notifying them of the deadline.	0
Pension Sharing Order Received including all relevant information and charges.	4 months to implement the Order of the date of receipt of the final information which allows calculation	0
PSO has been implemented.	A letter* must be sent to both parties within 21 days of implementing the PSO to notify both parties their entitlement.	0